Terms and Conditions

Please read the following section carefully as it contains the legal terms and conditions that you agree to when you use this web site ("the Site"). Green Flag Motoring Assistance is a trading name of U K Insurance Limited ("UKI"). UKI is the underwriter of the insurance products on this Site. Registered office is The Wharf, Neville Street, Leeds LS1 4AZ. Registered in England number 1179980. UKI is authorised and regulated by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Entered in the Financial Services Register, registration number 202810. The Financial Services Register can be accessed at http://www.fca.org.uk/

1. Product Terms and Conditions

This site does not constitute an offer by UKI to sell vehicle rescue services. Any offer you take through the Site to purchase a product or service is subject to availability and subject to the terms and conditions of that relevant product or service. UKI may accept or reject such offer. After you make a request through the Site, if the product or service you requested is available, you will receive confirmation of your purchase. If you apply for any product or service detailed on the Site, these terms and conditions shall apply to the relevant product or service and should be read in conjunction with any other terms and conditions relating to that product or service. In the event of any contradiction between these terms and conditions and the specific terms and conditions relating to such product or service, the latter shall prevail. For the purposes of these terms and conditions a product and/or service shall include, without limitation, and insurance. You must ensure that the details given while using this Site are correct and that there are sufficient funds to cover the cost of the product or service. In the case of requesting an automatic renewal, the credit or debit card you are using must be your own and not be in the name of somebody else. We will do our best to correct errors and omissions as soon as we can. Nevertheless on occasion, there may be obvious mistakes in the price or type of product shown. In the event that such error in price, product or service is shown, then GFL or UKI reserve the right to cancel that contract, but this of course will be without any liability to you and a refund will be offered.

2. Operator

The Site is operated by Green Flag Limited (registered in England number 1003081), whose registered address is The Wharf, Neville Street, Leeds LS1 4AZ, The Caravan Club Limited (registered in England number 00646027), whose registered address is Rotherwick House, 3 Thomas More Street, London E1W 1YX. Green Flag Limited is referred to in these terms and conditions as "GFL", "us" or "we".

3. Availability

Whilst we have taken care in the preparation of the Site, as certain technical matters may be beyond our control, we cannot guarantee that you will have uninterrupted or error free access to all or any part of the Site at all times or that any defects will be remedied or that the Site or the server that makes the Site available are virus or bug free.

4. Trademarks

The words "Green Flag" and the Green Flag device are trade marks of Green Flag Limited. Other images, logos and names on the Site which identify GFL, Green Flag Motoring Assistance, UKI, The Caravan Club Limited, MAYDAY, or third parties and their products and services are proprietary marks of UKI and/or GFL, and/or The Caravan Club Limited, and/or the relevant third parties. Nothing in the Site shall be deemed to confer on any person any licence or right on the part of GFL or UKI, or The Caravan Club Limited, or any third party with respect to any such image, logo or name.